Outcome Number: 3.3 Home Care   **Question No: SQ15-000378**

Topic: CDC

Hansard page: Written

Senator Polley, Helen asked:

The Assistant Minister has claimed that providers have had three years to prepare for CDC. Can you outline when the definitive Guidelines were made available to providers?

Answer:

The consumer directed care (CDC) Guidelines were released for the CDC trial in 2010-2011. These were available to 61 home care providers who were members of the CDC pilot programme.

On 20 April 2012, the former Government announced that the Home Care Packages Programme would replace the Community Aged Care Packages, Extended Aged Care at Home and Extended Aged Care at Home-Dementia Programmes.

At that time, it confirmed that from July 2013 all new home care packages would be offered to consumers on a CDC basis. It was also announced that from July 2015 all existing home care packages, including those in operation before 1 July 2013, would be offered on a CDC basis.

The 2013 Home Care Package Guidelines were based on the CDC trial guidelines and co-designed with the National Aged Care Alliance (NACA) Home Care Packages Advisory Group, and were also the subject of public consultation. The guidelines were re-released with the CDC content in August 2013 and updated in July 2014.

To ensure that providers and consumers have more transparency regarding their rights and responsibilities in regard to CDC, legislative amendments have been made to the *2015 User Rights Principles*. These principles were developed with the NACA Home Care Packages Advisory Group, and also the subject of public consultation.

Providers are now able to access information on these legislative changes through the 2015 Guide to Aged Care Law. The Department is also finalising the 2015 Home Care Package operational manual which will provide operational guidance to support the delivery and management of the programme.